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# Three-Year Warranty Terms and Conditions

PLC Hardware provides a three-year warranty on the following hardware, subject to the conditions outlined below.

## What is required to qualify for a three-year warranty?

Purchase and installation of a Phoenix Contact Power Supply & Surge protection module with the hardware mentioned below.

- Complete PLC Systems including connected Remote IO.
- Small Modular PLCs.
- Fixed IO PLCs.
- HMI.

## Recommended Phoenix Contact Products:

### Power Supplies

**2904597** Primary-switched power supply unit QUINT POWER, Screw connection, DIN rail mounting, input: 1-phase, output: 24 V DC / 1.3 A.

**2904598** Primary-switched power supply unit QUINT POWER, Screw connection, DIN rail mounting, input: 1-phase, output: 24 V DC / 2.5 A.

**2904600** Primary-switched QUINT POWER power supply with free choice of output characteristic curve, SFB (selective fuse breaking) technology, and NFC interface, input: 1-phase, output: 24 V DC/5 A.

**2904601** Primary-switched QUINT POWER power supply with free choice of output characteristic curve, SFB (selective fuse breaking) technology, and NFC interface, input: 1-phase, output: 24 V DC/10 A.

### Surge Protection

**2907925** Type 3 surge protection, consisting of protective plug and base element, with integrated status indicator and remote signaling for singlephase power supply networks. Nominal voltage: 24 V AC/DC.

**2907927** Type 2/3 surge protection, consisting of protective plug and base element, with integrated status indicator and remote signaling for singlephase power supply networks. Nominal voltage: 120 V AC/DC.

**2907928** Type 2/3 surge protection, consisting of protective plug and base element with Push-in connection. For single-phase power supply network with integrated status indicator and remote signaling. Nominal voltage: 230V AC/DC.



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## Extended warranty will not apply in the following situations:

- Extended warranty does not apply to refurbished or obsolete products.
- Extended warranty will not apply to hardware that is incorrectly installed. The manufacturer's installation guidelines must be followed.
- Extended warranty does not apply to partial system orders.
- Extended warranty will not apply where the surge protection has been previously damaged due to lightning strikes or surges and hasn't been replaced.
- Where the status output of the surge protection is not monitored.
- If a warranty claim is made, a photo of the installation must be provided, showing the surge protection and power supply in situ.

**PLC Hardware** will replace any defective Product if, in its sole discretion, the Product falls within the terms of this warranty and is determined to be defective. Replacements will be limited to the availability of identical replacement or compatible hardware. Advance replacements will not be provided, and any shipping or handling costs incurred in returning the Product to **PLC Hardware** are not covered.

No warranty will be given for damage resulting from, among other things, abuse, neglect, misuse, accident, improper storage, incorrect power sourcing or accessories, altering the Product from its original state, or for any Product which has not been installed, operated or maintained within the published Product specifications and installation recommendations. Furthermore, all electronic components covered under this program must be powered and protected at the time of installation, and at all times thereafter, in accordance with **PLC Hardware's** recommendations for power supply and surge suppression protection.

**PLC Hardware** makes no warranty with respect to any Products not supplied by **PLC Hardware**. In no event shall **PLC Hardware** be liable (regardless of the form of action, whether in contract or in tort or otherwise, including negligence) under this warranty for special, indirect, incidental, consequential or punitive damages alleged to be as a consequence of any damage to, failure of, or defect in any Product, including damages for lost profits, data, time, revenues and the like, even if **PLC Hardware** is advised in advance of the possibility of such damages.



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For all claims submitted for coverage under this program, **PLC Hardware** reserves the right to audit the application and purchase history for products referenced in the claim to confirm proper compliance with the terms and conditions specified for coverage under this program. Upon discovery of any alleged defect, the customer shall promptly notify **PLC Hardware**, of any product failure or defect, and such notice must contain reasonable detail as to the nature of the failure or defect within thirty (30) days of such discovery of any alleged defect. Failure to give the notice within this period may constitute a waiver of any rights under this warranty.

**PLC Hardware** reserves the right to terminate this warranty program at any time. Should this program be terminated, any purchases made by registered participants of the program, during the period while the program was active would remain covered by the program. This warranty applies only to Products that were purchased from **PLC Hardware**.